



March 21, 2006

IT Support Response Program

Option 1

Support Method	Hours	Frequency
Remote	20	Year
Scheduled	40	Year
Unscheduled	0	Year

Call (317) 822-3430 x101 for Quote.

Option 3

Support Method	Hours	Frequency
Remote	40	Year
Scheduled	60	Year
Unscheduled	0	Year

Call (317) 822-3430 x101 for Quote.

Option 3

Support Method	Hours	Frequency
Remote	40	Year
Scheduled	80	Year
Unscheduled	0	Year

Call (317) 822-3430 x101 for Quote.

[Option 4](#)

Support Method	Hours	Frequency
Remote	20	Year
Scheduled	80	Year
Unscheduled	32	Year
IT Function	8	Week

Call (317) 822-3430 x101 for Quote.

[Option 5](#)

Support Method	Hours	Frequency
Remote	10	Year
Scheduled	80	Year
Unscheduled	32	Year
IT Function	16	Week

Call (317) 822-3430 x101 for Quote.

Your Next Step

Remove the burden of computer network administration. Get back to Business. Call the Silverback Consulting Group.

Silverback Consulting Group
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