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About Us

The Silverback Consulting Group is an Indiana owned and operated technology solutions provider. Silverback Consulting has a proven history of delivering reliable and secure technology solutions to Corporations, State Government, and Financial Institutions. Silverback is an Associate Member of the Community Banker's Association and a Registered Vendor with the State.

Our Philosophy

You deserve reliable and secure third party technology support. The "IT Department", internal or outsourced, cannot exist without well defined operating procedures and reporting guidelines.

Programs and Solutions

We practice technology guidelines as set forth by the regulatory agencies. Our Daily, Quarterly and Annual Operating procedures were shaped through the guidance of the Federal Deposit Insurance Corporation (FDIC), Office of Thrift and Supervision (OTS), and the Federal Financial Institutions Examination Council (FFIEC). Please review our **Monthly Service Agreement Options**.

Our **IT Compliance Program** contains the Daily, Quarterly and Annual Operating Procedure designed to meet best practice and information security guidelines. Our program is quickly integrated into the Institution. Board reporting requirements are addressed. Senior Management reports are also established. We provide Quarterly onsite staff training and program updates as well.

Our **IT Support Response Program** is designed to complement an existing IT Staffing solution. This program delivers the Institution much needed vacation coverage and a reduced rate for scheduled site visits and project labor.

Our programs are scalable and easy to understand. We are looking to build our Customer base. Can we arrange a meeting with Senior Management to discuss our support options?

Thank You,

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Information Technology Consulting / Staffing / Technology Compliance

CBAI Associate Member - Indiana Owned and Operated